



**EMPLOYEE
SUPPORT
SERVICES**

OUR LOCATION

Our offices are nestled between the clear blue waters flowing through Eau Claire, Wisconsin.

The services we provide, much like Eau Claire, are unique and forward-thinking.

Our support teams are mobile throughout numerous communities and we're clearly ready to support your business team!

OUR HISTORY

People spend most of their time working. It is only natural that personal situations in their households and families affect their productivity capabilities.

Business owners often draw from the decades of inspirational leadership developed within the United States Armed Forces and professional sports franchises.

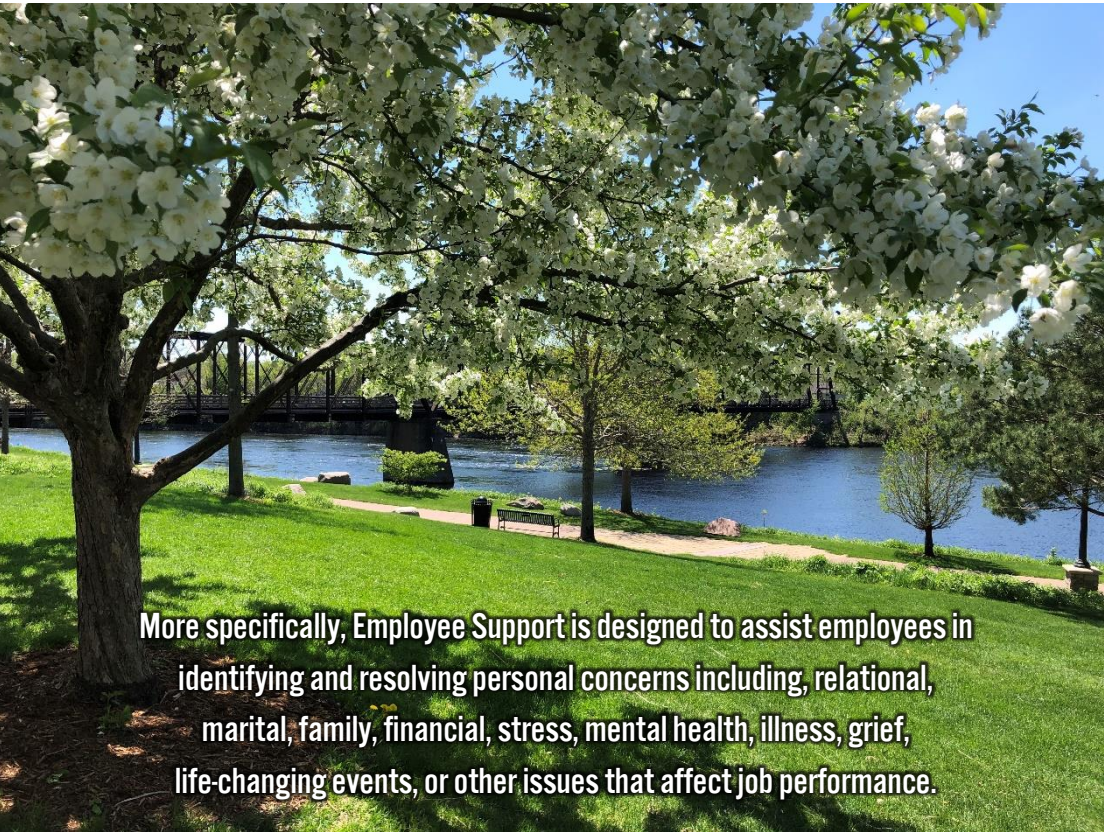
One rarely shared secret weapon utilized by all military branches and leagues is individualized chaplain support for each person and family under their care.

OCA researched this concept, transforming it specifically for business, and launched Employee Support Services in 2015.

Our motto is
"Better People, Better Business."

WHAT WE DO

Employee Support Services proactively assists your organization with the overall well-being of your people.

A scenic view of a park with a river, trees, and a bridge. The foreground is dominated by a large tree with white blossoms. In the background, a river flows under a bridge, surrounded by lush greenery and a clear blue sky.

More specifically, Employee Support is designed to assist employees in identifying and resolving personal concerns including, relational, marital, family, financial, stress, mental health, illness, grief, life-changing events, or other issues that affect job performance.

Personal support can happen

ON-SITE
OFF-SITE
VIRTUALLY
BY TEXT, PHONE, OR E-MAIL

We adjust our services to fit the need of each employee.

Our approach is purposely proactive, yet nonintrusive. Employee Support is designed to work within company guidelines while servicing all employees and their families.

SUPPORT OPTIONS

We have proven that employees who are equipped with Employee Support Services handle the bumps of life in a positive manner, resulting in better attendance, attention, and productivity.

Like everything else in society, people are seeking immediate, on-demand service. ESS gives your team options to receive the support they need when they need it.



We offer two types of solution-focused Employee Support.

1

BASIC SUPPORT

The employee reaches out when they have a need.

2

PROACTIVE SUPPORT

We visit your organization using our exclusive “intentional wandering” technique which actively engages your people on a regular basis.

We work with human resources to support employees who have a personal issue that has turned into a performance problem.



SUPPORT DETAILS

BASIC EMPLOYEE SUPPORT includes:

1. Roll-Out Meeting
2. Introductions to Chaplain/Support Specialist
3. Employee Initiated Support

PROACTIVE EMPLOYEE SUPPORT includes:

1. Roll-Out Meeting
2. Introductions to Chaplain/Support Specialist
3. Regular On-Site Visits – “Intentional Wandering”
4. In-Person Appointments
5. Virtual Visits/Support
6. Coffee Chats
7. 24/7 Hospital/Emergency/Crisis Visits
8. Active Listening
9. Stress/Anxiety
10. Mental Health
11. Marriage/Divorce
12. Financial Struggles
13. Grief/Illness
14. Personal Relationships
15. Happiness
16. Encouragement
17. Overall Well-being
18. Positive Thinking
19. Life Skills
20. Support for Employees and their Family Members



We also offer Critical Incident Support as needed, walking your entire company through the most difficult circumstances.



RETURN ON INVESTMENT

Our research shows for every dollar invested in Employee Support, employers save from \$5 to \$16! Recent statistics from the U.S. Department of Labor agree.

Mental health support, part of ESS, shows the highest return on investment!

Employee Support is designed for employers who are engaged with their team and desire a “high touch” program that integrates with their overall workplace strategy.

SMALL BUSINESS CAN ESPECIALLY BENEFIT FROM EMPLOYEE SUPPORT

Even though they have fewer employees, the small business owner’s bottom line suffers quicker when faced with decreased performance and productivity.

An employer that provides full-service Employee Support helps both themselves by lowering risk and liability, and employees by increasing overall well-being and decreasing stress.

OVERALL WELL-BEING



We make it personal, because to your employees it is.

- Employees have direct access to support
 - The support need is met immediately
- On-site or off-site support/counseling/coaching (based on employee need)
- ESS works with leadership providing advance planning for specific situations and response to traumatic events.

Life happens after working hours, so we are available to support your team as needed, including 24 hours a day in crisis situations.

"This program has a positive effect on my job performance and my personal life.

All I can say is thank-you!"

~ Lisa, Employee

"The best way I can say it is, OCA helps my team get back on track. My people are more productive and happier because of your support."

~ Dallas Mark, Owner

BETTER PEOPLE. BETTER BUSINESS

"Thank you so much for your work with our team."

~Nikki, HR Director, Oakleaf Surgical Hospital

"Your services are priceless." ~Beth, HR Director & General Manager

"We highly recommend this program to anyone."

~Mike Keil, Owner, Eau Claire Automotive Group

"Neal and Lana Bennett are small business owners who understand your daily small business challenges." ~Jeff, Owner

"We love, love, love your services." ~Sherry Moore, Owner



EMPLOYEE SUPPORT SERVICES

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Neal & Lana Bennett, Owners

Better People, Better Business

